

Declaration of consent to participation in the BETA program



Cause

Customer

Customer number

Contact Person

§1 Preamble

The following agreement specifies the participation of the Customer at the BETA program of NFON AG. The NFON AG BETA program serves as a pilot project for terminal equipment, terminal equipment firmware versions, and software products or for configuration settings (BETA components) at selected end customers. The objective of the BETA program is the verification of the stability and functionality of BETA components in real operating conditions in field of implementation.

The participating Customer is aware that in some cases the functionality of BETA components can be considerably restricted or rather that the restrictions could also affect non BETA components. NFON reserves the right to change the installed firmware on phones anytime.

§2 Provision of BETA components on the "best effort" basis

Support and availability of software and hardware products or configurations which are available to the Customer are delivered on the "best effort" basis.

§3 No provision of product documentation, manuals, training documentation

At the provision moment of BETA components no product documentation, manuals or training documentation will be provided. If, in exceptional cases, any product documentation is provided, it is to be seen as a BETA release and not to be considered as binding.

§4 No support to usual response and resolution times

Considerable delays can appear when responding to fault reports. Not every fault or error can be eliminated or processed.

As a rule, in analyzing problems and troubleshooting of BETA components NFON AG depends on contributory work of the development department of the manufacturers involved. For this reason, no exact troubleshooting period can be named, also in case the fault massively or complete restricts the usability of the product.

Customer's signature

Place, Date

Customer's signature

Name in block capitals